

Windows

To find the Host Name:

1. Go to the Start menu and type “cmd” in the search field. Choose cmd.exe to open a command prompt.
2. Type “hostname” to print the Host Name. In this case it is “Support1-PC”.

```
ca. Command Prompt
C:\Users\dan>hostname
Support1-PC
```

To find the MAC address:

1. Go to the Start menu and type “cmd” in the search field. Choose cmd.exe to open a command prompt.
2. Type “ipconfig /all” to print the MAC addresses of the available network adapters.

```
C:\Users\cristine>ipconfig /all
```

3. Use the “Physical Address” of the first physical network adapter as the MAC address. It’s usually the top line but don’t use anything that mentions “virtual” in the Network Adapter name. Instead, proceed to the first physical device in the list. In this case it is “70-71-BC-17-A1-64”.

```
Ethernet adapter Local Area Connection:
Connection-specific DNS Suffix . : hsd1.nm.comcast.net.
Description . . . . . : Intel(R) 82579LM Gigabit Network Connecti
on
Physical Address. . . . . : 4C-72-B9-66-C1-2C
DHCP Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . : Yes
IPv4 Address. . . . . : 10.0.1.36(Preferred)
Subnet Mask . . . . . : 255.255.255.0
Lease Obtained. . . . . : Tuesday, September 22, 2020 8:10:18 AM
Lease Expires . . . . . : Wednesday, September 23, 2020 8:10:16 AM
Default Gateway . . . . . : 10.0.1.1
DHCP Server . . . . . : 10.0.1.1
DNS Servers . . . . . : 10.0.1.1
NetBIOS over Tcpip. . . . . : Enabled
```

Linux

To find the Host Name:

1. Go to “Applications->System tools->Terminal” to open a terminal.
2. Type “hostname” to print the Host Name. In this case it is “penguin”.

```
[darm@penguin ~]$ hostname
penguin
```

To find the MAC address:

1. Go to “Applications->System tools->Terminal” to open a terminal.
2. Type “ip link” to print the MAC addresses of the available network adapters.

```
[f1ow3d@vlll_BUILD_LIN ~]$ ip link
1: lo: <LOOPBACK,UP,LOWER_UP> mtu 16436 qdisc noqueue state UNKNOWN
   link/loopback 00:00:00:00:00:00 brd 00:00:00:00:00:00
2: eth1: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1500 qdisc pfifo_fast state UNKNOWN qlen 1000
   link/ether 00:0c:29:68:34:29 brd ff:ff:ff:ff:ff:ff
[f1ow3d@vlll_BUILD_LIN ~]$
```

3. Use the “link/ether” ID after the loopback entry as the MAC address. In this case you would use the “eth1” entry and the MAC address would be “00:0c:29:68:34:29”.